



# Refund BAR

## VILLAGE DES VOILES 2025



**Only individuals who have topped up their credit online here:**

<https://widget.weezevent.com/pay/363860/widgets/b8b4afee-3885-42da-a06d-65554bc88fd>

**will be able to request a refund until 15 October 2025**

## FAQ

What happens to my money after the event?

It is possible to recover the money remaining on your card after the event. To do this, log in to your account and check that your balance is correct. You can then make a request for a refund before 15 October 2025 and for a minimum amount of €5 and enter the CB to which the money will be credited.

If your balance does not appear, check that your card is linked to your account: the 6-letter identifier must be shown next to your e-mail address.

If you have not created an account, you can do so using the 6-letter identifier on your card.

Do I have to create an account?

No, you can top up your card directly at the ticket office. Your card will then remain completely anonymous. Please note: in this case, your card cannot be blocked in the event of loss or theft.

Is it possible to use a card from another event?

No, it is not possible to use a card other than the one provided during the event.

Is there a charge for the card?

Yes, the activation fee for your card is €1.

How can I check the balance on my wristband?

If you have created an account, you can check your balance on the event website. You can also ask for your balance at the ticket office.

Can I access a summary of my transactions?

Yes, you can access a summary of your transactions via your account on the event website.

How do I look after my wristband?

Your bracelet is equipped with an electronic chip in which your money is stored. Take care of it to avoid any inconveniences! Avoid any exposure to heat or flame and above all do not try to pierce it: this would render it immediately inoperative.